

ENVIRONMENT

National: Best Value

Ref	Target/Indicator	Target 2002/2003	Actual Out-turn 2002/3	Target 2003/4	Performance Apr-Jul	Performance Apr- Sept	Performance Apr- Nov		Comments
	Strategic objective								
BV82b	Percentage of the total tonnage of household waste arisings which has been composted	5%	5.12%	5.74%	7.69%	7.91%	7.42%	☺	Seasonal fluctuation. Will reduce over the winter.
	Fair access								
BV199	Local Street and Environment Cleanliness – percentage of sites below Grade B – i.e. light	New Indicator		36%				☹	Training completed. Inspections to commence Feb 04

Local:

Ref	Target/Indicator	Target 2002/2003	Actual Out-turn 2002/3	Target 2003/4	Performance Apr-Jul	Performance Apr- Sept	Performance Apr- Nov		Comments
	Number of missed bins per week – all rounds (not including trade) based on 2 per round per week	46	27.51	46	29.66	32.5	33.22	☺	
	% of days public conveniences facilities closed	2%	0.97%	.87%	1.079%			☹	Information not yet available

ENGINEERING AND TRANSPORTATION

Local:

Ref	Target/Indicator	Target 2002/2003	Actual Out-turn 2002/3	Target 2003/4	Performance Apr-Jul	Performance Apr- Sept	Performance Apr- Nov		Comments
	Percentage of Penalty Charge notice appeals cases “lost” at appeal	Baseline	0.24%	0.25%	0.08%	0.04%	0.04%	☺	As a % better than target

Ref	Target/Indicator	Target 2002/2003	Actual Out-turn 2002/3	Target 2003/4	Performance Apr-Jul	Performance Apr- Sept	Performance Apr- Nov		Comments
	Number of Penalty Charge Notices issued – amended indicator	21,000	21,329	21,000	7,746	11,776	15,991	☺	End of year projection is 14% above original estimate due to increased effort and higher levels of staffing than anticipated
	Street Lighting								
	The average length of time in repairing street light faults compared with the authorities policies and objectives	10 Days	3.49 days	4.5 days	3.68 days	3.57 days	3.84 days	☺	Time to repair faults increases during winter months therefore end of year figure expected to be close to 4.5 days

PLANNING

National: Best Value

Ref	Target/Indicator	Target 2002/2003	Actual Out-turn 2002/3	Target 2003/4	Performance Apr-Jul	Performance Apr- Sept	Performance Apr- Nov		Comments
	Service delivery outcome								
BV109a	Determine major commercial and industrial applications within 13 weeks	60%	42%	60%	54%	47%	53%	☹	